

The City of Ottawa Civil Service Commission is accepting applications to establish an eligibility register for future positions in Public Utilities General Office or Fire Department Records.

The hours of work are Monday through Friday, 8 hours per shift on an average 5 day work week. Basic knowledge of Word 2016, Excel 2016 and PowerPoint 2016 are recommended, but not required for this examination.

Public Utilities General Office Job Description: Collect payments for monthly utility bills; enter data and account information into computer system; provide customer service via telephone or direct contact related to water and sewer services. Assist in resolution of emergency water problems by dispatching personnel. Position requires verbal and written communication skills, bookkeeping skills, and ability to maintain accurate records and interact positively with the public. Maintain water and wastewater utility service records. Perform all billing duties for water/wastewater accounts.

Fire Department General Office Job Description: Responsible for typing, filing, certain administrative functions and other clerical duties as may be required. Maintain confidentiality with regards to departmental business, and shall have thorough understanding of HIPPA protected information. Maintain records and prepare reports as required. Assist with payroll, monthly reporting requirements, training records, manuals, call lists, rosters, inspection reports, and communications with other city officials/departments. Other duties as assigned.

Residency within five (5) miles of the corporate limits of the City of Ottawa must be established and maintained within fifteen (15) months of employment.

Future employment is subject to satisfactorily passing a criminal background check, a physical agility test and a medical examination which includes a test to screen for the use of drugs and/or narcotics.

Applications are available at Human Resources, first floor, City Hall from 8:00 a.m. until 4:30 p.m. or at www.cityofottawa.org.

<u>Completed applications must be returned by close of business on or before Monday, January</u> **27, 2020 to be eligible to take the exam.** No applications will be accepted after this date.

The written exam will be given at IVCC Ottawa Center, 321 West Main Street, Ottawa, Illinois on **Monday, February 3, 2020** beginning promptly at 6:00 p.m. **Candidates arriving after 6:00 p.m. will be denied admittance.**

Candidates receiving a score of 70% or greater on the written exam will be scheduled for a mandatory oral exam on February 19, 2020.

The City of Ottawa is an equal opportunity employer, not discriminating on basis of age, country of national origin, creed, race, religion or sex.

CITY OF OTTAWA CIVIL SERVICE COMMISSION

General Office

Test Date: Monday, February 3, 2020 Return by: Monday, January 27, 2020

Mandatory Oral Exam Date: February 19, 2020

@ IVCC Ottawa Center, 321 West Main Street, Ottawa, Illinois@ 6:00 p.m.

Candidates arriving after 6:00 p.m. will be denied admittance

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